

Caberfeidh Terms and Conditions: *Visitors' Copy*

1. All Caberfeidh details and information about facilities and local amenities are correct at time of writing and given in good faith. We (the Owners of Caberfeidh house) accept no responsibility for loss or damage to visitors' possessions on Caberfeidh property or land.
2. **Prices:**
Prices on website do not include heating/electricity or phone calls. We provide pillows, duvets and duvet covers but not other linen, so visitors need to bring their own sheets, pillow cases and towels.
3. **Payment:**
 - There is a non-refundable deposit of 50% per week to confirm a booking (this amount is therefore dependent on the seasonal tariff).
 - The cheque for the balance of rent is payable 6 weeks before the start of your holiday and should be enclosed with your completed booking form.
 - Payment for electricity used and the cost of any phone calls is due at the end of the stay.
 - In addition we ask for a further £50 cheque deposit towards any damage or cleaning expenses such as unwashed dishes or carpets requiring shampooing. This deposit will be returned to you after your departure at the discretion of the owner/caretaker.
4. **Cleaning:**
Visitors should find the house clean and tidy and are asked please to leave it in good order. The cleaning deposit will be returned to you on receipt of your electricity cheque after your departure, at the discretion of the owner/caretaker.
5. **Method of payment:** Cheques only please, which should be made payable to '**Caberfeidh Poolewe A/c**'. Details of the address are on the booking form.
6. **Cancellations:**
In the event of cancellation, payments (other than the deposit) will be refunded only if we are successful in re-letting the week(s) you have booked. We regret cancellation refunds cannot be made 6 weeks or less before holiday start date. All efforts will be made by the owners of Caberfeidh to re-let the house.
 - *Short term bookings:* are classed as holidays booked 6 weeks or less before the holiday start date. Payment will be asked for in full at time of booking. We regret there can be no cancellation refunds for short term bookings.
 - *Insurance:* We recommend that you consider arranging adequate holiday cancellation insurance to protect against unforeseen circumstances.
7. **Dogs:** We welcome visitors' well disciplined dogs with their own bedding but ask that if you want to bring a dog, please mention to Caroline first. A maximum of 2 dogs is allowed. Please do not leave a dog unaccompanied in the house or garden at any time, or let them onto the furniture. Each dog is charged at £5 per week. We regret no other pets are allowed.
8. **Electricity** is not included in the rental price. Visitors are asked to read the meter at the start and end of their stay. For payment, see section 3.
9. **Non-Availability of House:**
If Caberfeidh is not available for rent due to unforeseen circumstances, for example, fire or flood damage, then all monies paid by the visitor, including deposit, will be refunded without deductions but the Owners will not incur any further liability of any kind.
10. **Caberfeidh is a non-smoking house.** We ask please that there be no smoking in Caberfeidh house or garage.
11. **Arrival and Departures:** The house is available from 4.00 pm on the Saturday and departing visitors are asked to leave the house by 10.00 am.